GOVERNMENT OF INDIA
URBAN DEVELOPMENT AND POVERTY ALLEVATION
LOK SABHA

UNSTARRED QUESTION NO:3517
ANSWERED ON:16.04.2002
CORRUPTION IN DDA
BRIJLAL KHABRI

Will the Minister of URBAN DEVELOPMENT AND POVERTY ALLEVATION be pleased to state:

(a) the precise effect on Prime Minister`s direction to DDA about ending corruption in two months time alongwith the detailed action plan drawn by the authorities;

(b) whether some suggestions have been received in PM`s Office about constituting three members` independent group to identify the problems of DDA users and prepare systematic guidelines for transparency in its functioning; and

(c) if so, the details thereof and the action taken thereon, particularly about the discrimination in glazing the balconies in DDA and Group Housing flats in Delhi?

Answer

MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT & POVERTY ALLEVIATION (SHRI BAN DATTATREYA)

(a): In pursuance of the instructions of the Prime Minister, DDA has taken several steps to bring in transparency in its functioning and eradicate corruption. DDA has adopted three pronged strategy viz. preventive, detective and punitive to curb corruption in the organisation.

2. Several long-term measures have been initiated by DDA to train its work force, introduce computerization and e-governance as well as exercising strict vigilance at all levels.

3. Various preventive measures have been taken to streamline the functioning of the organization i.e. monitoring/implementation of time limits provided for various items/transactions in DDA as per citizen`s charter. The system of acknowledging letters & documents has been put in place. The centralized Receipt & Despatch section has been computerized and the public is issued a computerized acknowledgement against their letters. All important letters like demand-cum-allotment letters, refunds etc. are being sent by Speed Post and proof of delivery is being obtained from Post Office.

4. 13 Counselors/Facilitators have been permanently seated in the main Reception Hall of Vikas Sadan for personally attending to the public visiting DDA offices for various transactions. These Counselors apart from guidance also help in documentation.

5. Steps have been taken to desseminate information regarding functions and facilities provided by public dealing departments to customers by way of issuing brochures, hand books and notices in newspapers & public places. DDA has also creatd a Website (dda.delhi.com) to provide information to public.

(b): Yes, Sir.

(c): The suggestion to set up a three member independent group to look into the problems of DDA users has been forwarded to DDA for appropriate action. Glazing of balconies in DDA flats is a condonable item. The same is also permitted in co-operative group housing society flats provided it is within the ground coverage and floor area ratio (FAR) fulfiling the Delhi Fire Service requirement of 1x1 Mtr openable window, for which regularisation/addition/alteration plans are required to be submitted for sanction. It also requires approval of the General Body of the concerned group housing society, with structural stability certificate.